

**Directorate of Indian Systems of Medicine  
J&K**

**CTIZEN CHARTER**

**1. Vision and Mission Statement.**

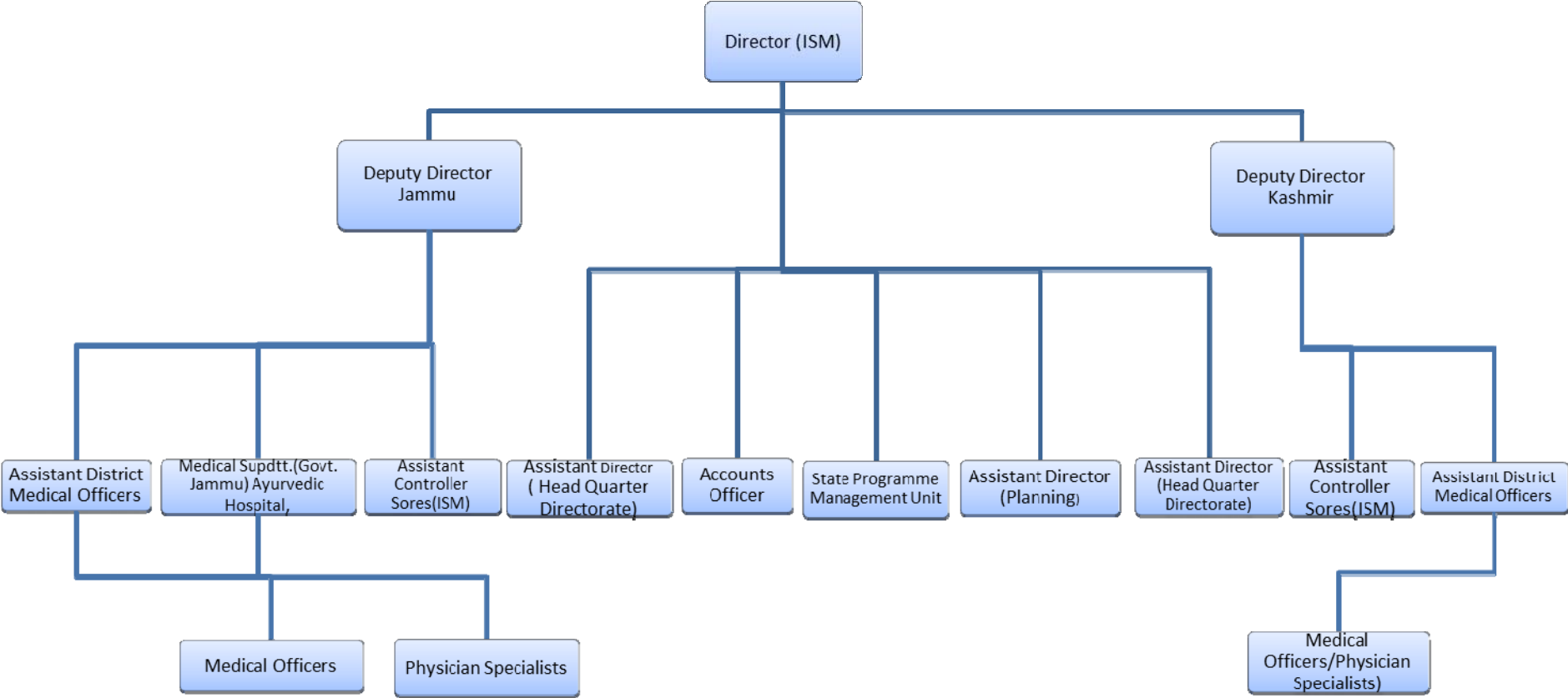
- I. To provide Health care to people through AYUSH treatment which is free from harmful side effects , suits their temperament and is cost effective.
- II. To promote and develop the AYUSH Systems of treatment to the hilt.
- III. To revive AYUSH Colleges in J&K to provide AYUSH Medical Education in AYUSH in the larger interest of public.
- IV. To provide adequate infrastructure for promotion and development of AYUSH Systems of treatment.
- V. To play effective role in cultivation and development of Medicinal plants in the State.
- VI. To provide testing facility for ISM drugs in the State.
- VII. To contribute to the hilt for providing selfless service to the people in the field of Preventive, Promotive and Curative medical care.

**2. Business transacted by the Department of I.S.M.**

- I. The Department of I.S.M is providing health care to people through ISM Institutions all over the state particularly in rural and far-flung and cut off areas.
- II. The Department is contemplating to open /revive ISM Colleges at Srinagar and Jammu for which land has already been identified.
- III. The Department has constructed ISM Pharmacy at Jammu and will be functioning State level.
- IV. The ISM Department is a nodal agency for State Medicinal Plants Board, a body to ensure cultivation, conservation, sustainability and development of Medicinal plants in the State.
- V. Drug Testing Laboratory for testing of AYUSH Drug is also being set up to provide testing facility of AYUSH drugs in the State.
- VI. Implementation of centrally Sponsored Schemes.

**Organisational profile**

Organisational chart of Directorate of Indian Systems of Medicine



**List of Officials/Officers working at State/Divisional/District levels in the ISM Department**

<b>S.No:-</b>	<b>Designation of the Post</b>	<b>Number of Sanctioned Posts</b>
1.	Director, ISM	<b>1</b>
2.	Dy.Director,ISM, Jammu/ Kashmir	<b>2</b>
3.	Asstt.Director, ISM,	<b>2</b>
4.	Asstt. Controller of Stores ISM Jammu./Kashmir	<b>2</b>
5.	Asstt.Distt.Medical Officer Srinagar.	<b>1</b>
6.	Asstt.distt.Medical Officer,Budgam.	<b>1</b>
7.	Asstt.distt.Medical Officer,Kupwara	<b>1</b>
8.	Asstt.distt.Medical Officer,Baramulla	<b>1</b>
9.	Asstt.Distt.medical Officer Anantnag	<b>1</b>
10.	Asstt .Distt .Medical Officer Jammu.	<b>1</b>
11.	Asstt .Distt .Medical Officer Udhampur	<b>1</b>
12.	Asstt .Distt .Medical Officer Rajouri.	<b>1</b>
13.	Asstt .Distt .Medical Officer Poonch	<b>1</b>
14.	Asstt .Distt .Medical Officer Doda.	<b>1</b>
15.	Asstt .Distt .Medical Officer Kathua.	<b>1</b>
16.	Medical Superintendent Govt. Ayurvedic Hospital Jammu	<b>1</b>
17.	A-Grade Specialists.	<b>2</b>
18.	B-Grade Specialist	<b>5</b>
19.	Medical Officer, ISM	<b>421</b>
20.	Homeopathic Medical Officer, ISM	<b>30</b>

## Grievance Redressal Mechanisms

1. Any grievance/complaint with regard to service/patient care can be conveyed to the Head/Divisional /District Office of the department at below mentioned address:-

2. Suggestions, if any, for development or improvement of existing physical/financial/infrastructure set up can be sent personally or to the department at below mentioned address:-

For any information /assistance in this behalf, the following officers can be contacted:-

S.No:-	Name	Designation	Official Address	Contact No./ e-mail
01	Dr.Ab.Kabir.Dar,	Director,ISM,J&K, Srinagar/Jammu	Zam,Zam Complex,Rambagh, Srinagar. Indira Chowk,Jammu.	Jammu:- 0191-2543988 Kashmir:- 0194-2437727 Mobile:- +91-9419206656 <a href="mailto:drkabir@rediffmail.com">drkabir@rediffmail.com</a>
02.	Dr.C.R.Munday.	Dy.Director,ISM, Jammu.	Indira Chowk Jammu,Near MLA Hostal.	Ph. No:- 01912561019. Mobile:- 9419151570
03	Dr.Ab.Latief.	Asstt.Director,(U) Directorate of ISM, J&K,	Zam,Zam Complex,Rambagh, Srinagar. Indira Chowk,Jammu.	Jammu:- 0191-2543988 Kashmir:- 0194-2437727 Mobile:- 9419189497
04.	Dr.R.K.Raina.	Asstt.Director,(A) Directorate of ISM, J&K,	Zam,Zam Complex,Rambagh, Srinagar/ Indira Chowk,Jammu	Jammu:- 0191-2543988 Kashmir:- 0194-2437727 Mobile:- 9419755971
05.	Dr.Gh.Hassen Malik.	. Asstt.Distt. Medical Officer Srinagar.	Shalteng Srinagar.	Ph.No.-:01942496249 Mobile:-9419033051 <a href="mailto:admosgr@gmail.com">admosgr@gmail.com</a>
06.	Dr.Ashiq Hussain	Asstt.distt.Medical Officer,Budgam.	Budgam.	Ph. No:- 01951256323 Mobile:-9419592036 <a href="mailto:admo786@gmail.com">admo786@gmail.com</a>
07.	Dr.Mukthar Ahmad Baba.	Asstt.distt.Medical Officer,Baramulla.	Baramulla .	Ph. No.:01952237944 Mobile:-9622515665 <a href="mailto:admobaramulla414@yahoo.com">admobaramulla414@yahoo.com</a>
08.	Dr.Sajad Hussain Shuja.	Asstt.Distt.medical Officer Anantnag.	Anantnag.	Ph. No.:01932227171 Mobile:-9906571942 <a href="mailto:admoism.ang@gmail.com">admoism.ang@gmail.com</a>
09.	Dr. Gh. Hyder	ADMO, Kupwara.	Kupwara.	Ph. No.:01955253135 Mobile:-9858201561 <a href="mailto:gmpeer_786@yahoo.in">gmpeer_786@yahoo.in</a> <a href="mailto:admoismkupwara@gmail.com">admoismkupwara@gmail.com</a>
10.	Dr. Mohammad Ayoub	ADMO, Pulwama.	Pulwama	Ph.No:-01933242195 Mobile:-9419031375 <a href="mailto:admopul@gmail.com">admopul@gmail.com</a>
09.	Dr.K.S.Manhas.	Asstt .Distt .Medical Officer Jammu.	New Plot Jammu, Near State Motor Grages.	Ph. No:- 01912563956 Mobile:- 9797493470 <a href="mailto:admojammu@rediffmail.com">admojammu@rediffmail.com</a>
10.	Dr.R.K.Shan.	Asstt. Controller of Stores ISM Jammu.	Indira Chowk Jammu,Near MLA Hostal.	Mobile:- 9419284807 <a href="mailto:drakeshshan@gmail.com">drakeshshan@gmail.com</a>
11.	Dr.S.K.Gupta.	Asstt .Distt .Medical Officer Udhampur.	Udhampur.	Ph. No:-01992270094 Mobile:-9419141248 <a href="mailto:admoudmmh20@gmail.com">admoudmmh20@gmail.com</a>
12.	Dr.M.L.Sharma.	Asstt .Distt .Medical Officer Rajouri.	Rajouri.	Ph. No:- 01962263573 Mobile:- 9419303029 <a href="mailto:drdksmd2009@gmail.com">drdksmd2009@gmail.com</a>
13.	Dr.Jagdesl Lal Kumar.	Asstt .Distt .Medical Officer Poonch.	Poonch.	Ph. No:-01965220146 Mobile:- 9419214672 <a href="mailto:admpnch@rediffmail.com">admpnch@rediffmail.com</a>
14.	Dr. Ashok Kumar Bhagath.	Asstt .Distt .Medical Officer Doda.	Doda.	Ph. No:- 01996233159 Mobile:- 9419121070

				<a href="mailto:mohdasgarwani@gmail.com">mohdasgarwani@gmail.com</a>
15.	Dr.R.K.shan.	Add.Charge Distt.Kathua.	Kathua.	Ph. No:-01922233267 Mobile:- 9419284807 <a href="mailto:drrakeshshan@gmail.com">drrakeshshan@gmail.com</a>
16.	Dr. Farooq Iqbal	Nodal Officer Ganderbal	Ganderbal	9419538046
17.	Dr. S.K Pandita	Nodal Officer Kulgam	Kulgam	9419258730
18.	Dr. Rukhsana	Nodal Officer Bandipora	Bandipora	9419084057
19.	Dr. Zubair Ahmad	Nodal Officer Shopian	Shopian	9697127677
20.	Dr. Rameshwar Dutt	Nodal Officer Ramban	Ramban	9419157218
21.	Dr. Neelam Gupta	Nodal Officer Samba	Samba	9419224177
22.	Dr. Rita Pandita	Nodal Officer Reasi	Reasi	9419110202

For any further details please contact Shri. A. R Baba Nodal Officer (Legal)  
Contact No.:- 9419010106, email: - [abdulrashidbaba@gmail.com](mailto:abdulrashidbaba@gmail.com)

**Expectation from Citizens :**

The Department expects from the Citizens their full co-operation to provide correct and authentic inputs for improvement in health care through AYUSH systems of Medicine. The Department also expects their co-operation to eradicate corruption at all levels.